



**Kelly Miller Annual Payer Summit  
March 20, 2018  
Tri-Cities**

*General Shale Brick Natural History Museum  
1212 Suncrest Drive, Gray, TN 37615*

|               |                                   |
|---------------|-----------------------------------|
| 7:30 - 8:10   | Registration and Networking       |
| 8:10 - 8:15   | Welcome and Opening Remarks       |
| 8:15 - 8:45   | United Health Care                |
| 8:45 - 9:15   | Cigna                             |
| 9:15 - 9:30   | Break                             |
| 9:30 - 10:00  | Blue Cross Blue Shield of TN      |
| 10:00 - 11:00 | Effective Billing and Collections |
| 11:00 - 12:00 | Bankruptcy Basics                 |
| 12:00 - 1:00  | Lunch                             |
| 1:00 - 2:00   | Palmetto GBA (Hour 1)             |
| 2:00 - 3:00   | Palmetto GBA (Hour 2)             |
| 3:00 - 3:15   | Closing Remarks and Dismissal     |